



# CUIDAMOS DE TI / WE CARE FOR YOU

Programa tu prueba COVID19 en nuestros resorts, 72 horas antes de tu salida hacia tu país de origen.

Schedule your COVID 19 test at our resorts, 72 hours before your departure to your country of origin.

 **PARA NUESTROS HUÉSPEDES EN MÉXICO**

<b>RAPID ANTIGEN TEST</b> >>	<b>PCR TESTING</b> >>
	
<b>COSTE - COST</b> <b>35\$*</b>	<b>COSTE - COST</b> <b>125\$*</b>
<b>NACIONALIDAD - NATIONALITY</b> <b>TODAS / ALL</b>	<b>NACIONALIDAD - NATIONALITY</b> <b>TODAS / ALL</b>
<b>LUGAR - PLACE</b> AREA ESPECÍFICA DENTRO DEL HOTEL SPECIFIC AREA WITHIN THE HOTEL	<b>LUGAR - PLACE</b> AREA ESPECÍFICA DENTRO DEL HOTEL SPECIFIC AREA WITHIN THE HOTEL

 **PARA NUESTROS HUÉSPEDES EN PUNTA CANA**

<b>RAPID ANTIGEN TEST</b> >>	<b>PCR TESTING</b> >>
	
<b>COSTE - COST</b> <b>35\$*</b>	<b>COSTE - COST</b> <b>125\$*</b>
<b>NACIONALIDAD - NATIONALITY</b> <b>TODAS / ALL</b>	<b>NACIONALIDAD - NATIONALITY</b> <b>TODAS / ALL</b>
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\*precios sujetos a variación / prices subject to variation

Dear Partners and Friends,

As you will surely already know, among the various contagion prevention measures adopted by the different countries, there is the increase in the demand for COVID-19 tests upon the arrival of travelers to their countries of origin.

In a special way, and with effect from next January 26, 2021, the Government of the United States of America, through its Centers for Disease Control and Prevention (CDC) have established the requirement of a negative COVID-19 viral test to be able to board flights to that country.

Given the previous and in order to reduce the inconvenience this said requirement would entail for the guest and traveler, and to facilitate their compliance, at Princess Hotels we have made agreements with hospital centers in order to facilitate the realization of said tests, thereby reducing the inconveniences for our guests.

With this communication, we inform you about the guidelines and processes that, until April 30, 2021, will be followed in our Caribbean establishments (**DOMINICAN REPUBLIC and MEXICO**), even though they may be extended later if the circumstances so determine.

The antigen tests will be carried out within the facilities of our hotels, and will be carried out by health professionals contracted by Princess Hotels. The good news is that guests would not have to go to external hospitals, thus avoiding travel, worries, wasting time, and thus allowing the maximum enjoyment of their well-deserved vacations!

The tests will be carried out in a specific area of the hotel, specially prepared with specialized material and personnel, and the guests will only have to schedule it on arrival with the Guest Service department, for it to be carried out before their departure . To do this, they should take into account that the results of these antigen tests will be obtained in approximately 3 hours, from their realization.

The realization of the antigen tests for the guests will have a reduced cost agreed with the hospital center, of which they will be informed in due course. However, it will have no cost for guests staying at our hotel in the Dominican Republic provided that upon departure they are boarding flights to the United States of America. This special benefit is due to the determined commitment of the Dominican government, who have agreed to subsidize the test material, together with the effort of Princess Hotels to undertake the realization of said tests, through concerted health professionals.

For guests traveling to countries that do not accept antigen tests and that require a PCR test, the Guest Service department of our hotels will help them coordinate and facilitate the realization of such tests with external providers, outside the hotel premises. For this, they will be provided with a list of places where the tests can be carried out, outside the facilities, as well as the rest of the information they require, the cost being at their expense.

Despite the above, we also inform you that we are currently continuing to negotiate the possibility that finally the PCR tests can also be carried out in our hotels, something that has not yet been confirmed, but we do hope that this can be achieved.

Likewise, in the event that any guest would like to organise the antigen test or the PCR test outside the hotel facilities, with an external provider, the transfer and the cost of the same will be at his / her expense.

In the same way, since the results of the PCR tests can take between 48 and 72 hours, guests will be requested to contact Guest Service on the day of arrival at the hotel, to schedule an appointment and avoid inconveniences in conducting the tests and obtaining the results.

With the firm hope that all of the above will make things easier and help you have the best vacations possible, we send you a warm embrace !!!